

Gift Certificate Information

You = The purchaser. **Recipient** = The person you intend to give the certificate to

- Voucher is valid for two years from the purchase date.
- Certificate is either sent to you as a hard copy or as a digital version.
- If a hard copy is preferred, the certificate will be sent to the purchaser unless instructed otherwise. Postage is free.
- Certificate is redeemed by the recipient quoting the voucher code.
- Once the voucher is redeemed, **the recipient simply has to email me the photo of the pet or animal they want drawn and their delivery address.** Multiple animals can be drawn in one portrait (within reason)
- The time it takes to complete the drawing will depend on my workload at that time, so some patience and understanding may be needed and appreciated.
- Postage of the completed drawing is included in the certificate price. Posted via 'Royal Mail Special Delivery'.
- Certificates can be purchased on my website and paid for using secure PAYPAL checkout. Or Customers can contact me directly and be invoiced for BACS payment.
- Certificate cannot be exchanged for cash.

Thanks!

F. Vincent